



FSC Lighting Limited LED Product Warranty

FSC Lighting (“FSC”) is committed to providing high-quality lighting products and stands behind the workmanship and performance of our products. This Limited Warranty outlines the terms and conditions of our warranty coverage.

Our Commitment

FSC Lighting is committed to resolving warranty claims promptly and fairly. We encourage customers to contact our Customer Support team as soon as a potential issue is identified so we can help troubleshoot the application and determine the appropriate resolution.

Limited Warranty

FSC Lighting warrants to the original purchaser (“Buyer”) that its LED lighting products will be free from defects in materials and workmanship and will perform substantially in accordance with FSC Lighting’s published product specifications for a period of **five (5) years from the original date of shipment** (“Warranty Period”).

This warranty applies to products that have been properly installed, operated, and maintained in accordance with FSC Lighting’s installation instructions, applicable electrical codes, and normal operating conditions.

What Is Covered

If FSC Lighting determines that a product is covered under this warranty, FSC Lighting will, at its option, repair the product, replace it with the same or a comparable product, or issue appropriate credit.

LED Driver Coverage

If the original onboard LED driver is determined to be defective during the Warranty Period, FSC Lighting will provide a replacement driver.

Replacement drivers are covered at **100% of the replacement cost during the first Two and one half (2-1/2) years from the original shipment date**, and thereafter on a **prorated basis through the remainder of the five-year Warranty Period**, unless otherwise noted from FSC Lighting.

Standard freight charges may apply unless otherwise approved by FSC Lighting.

Warranty Limitations

This warranty does not apply to failures resulting from circumstances outside FSC Lighting’s control, including but not limited to:

- Improper installation, wiring, operation, maintenance, or storage.



- Abuse, misuse, neglect, accident, vandalism, or unauthorized modification or repair.
- Electrical issues such as power surges, lightning, improper voltage, poor grounding, or other power quality conditions.
- Environmental conditions beyond the product's intended operating specifications, including excessive heat, moisture, corrosion, or chemical exposure.
- Products used with components, controls, sensors, or equipment not supplied or approved by FSC Lighting when those items contribute to the failure.
- Normal cosmetic aging, discoloration, or lumen depreciation that remains within published industry standards.
- Damage or performance issues resulting from information, specifications, or installation methods provided by the Buyer or third parties.

Warranty Claims

To request warranty service, the Buyer should contact FSC Lighting during the Warranty Period to obtain a Return Material Authorization (RMA) and return instructions.

To help us process claims quickly, FSC Lighting may request information such as:

- Product model number
- Date of purchase or shipment
- Description of the issue
- Installation details
- Photographs or other supporting documentation

Additional Information

This warranty covers the repair or replacement of defective products only. Unless otherwise agreed to in writing by FSC Lighting, the warranty does not include costs associated with product removal, reinstallation, labor, equipment rental, programming, commissioning, expedited freight, travel expenses, or other incidental project costs.

Limitation of Liability

To the maximum extent permitted by law, FSC Lighting shall not be liable for indirect, incidental, special, or consequential damages, including loss of profits, loss of revenue, downtime, or claims by third parties.

FSC Lighting's total liability under this Limited Warranty shall not exceed the original purchase price of the defective product.



General Terms

This Limited Warranty is provided in lieu of all other express or implied warranties, including any implied warranties of merchantability or fitness for a particular purpose, to the extent permitted by applicable law.

This warranty applies only to the original purchaser and may not be transferred without FSC Lighting's written consent. No employee, representative, or distributor is authorized to modify this warranty unless such modification is made in writing by an authorized representative of FSC Lighting.