

# Terms & Conditions

## TERMS

Net 30 days with prior approved credit. All unpaid accounts after maturity will be charged an additional 1 1/2% interest rate and will be charged back for any prepaid freight charges as well. All returned checks are subject to an additional service charge and subsequent orders will be shipped on a COD basis only. We accept payment in the form of Visa, Mastercard, Money Order or company check.

## CREDIT POLICIES

All requests for an open account are subject to credit approval. Customers must complete a credit application and allow at least one week for processing. To expedite your initial order, please send a check for full amount or pay C.O.D

## FREIGHT

All shipments are F.O.B. F.S.C. warehouse. FREIGHT ALLOWED ON ALL ORDERS OF \$1,500 OR MORE in the state of California, \$2,500 in all other state excluding Hawaii and Alaska when paid within terms. We reserve the right to select the carrier on all shipments unless special arrangements are made prior to shipment.

## CLAIMS

All claims must be made within ten (10) days of receipt of shipment. All F.S.C. merchandise is inspected prior to shipping. Our liability ceases upon acceptance of merchandise by the carrier. All claims must therefore be filed with the carrier. DO NOT DEDUCT for damaged merchandise when paying invoices, as carrier reimburses the consignee. We will assist in collecting your claim, but the liability for payment of the claim remains with the carrier.

## RETURNS

Authorization must be obtained from FSC Lighting prior to returning merchandise. If merchandise is returned without proper RETURN GOODS AUTHORIZATION (RGA) NUMBERS, items will be refused or sent back. Merchandise must be returned in original factory cartons and in resalable conditions; re-work, restocking, prepaid freight and testing fees will apply. All return authorization requests must be made within 90 days of ship date. Made per order fixtures are non-returnable. Stock items will incur a 25% re-stocking fee unless otherwise negotiated. Any modifications to this policy must be obtained in writing. Special project returns are limited to 15% of the gross value of the order unless otherwise approved.

**Prices and terms are subject to change without notice.**

## FSC Lighting

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